

To: All Honda Service Advisors, Service Managers, Parts Managers, and Sales Managers

From: American Honda Parts and Service Divisions

**Repair Strategy for Expanded Airbag Safety Recall; Service Bulletin 08-093**

Registered owners of vehicles that potentially contain affected inflators will receive a recall notice in the mail over the next few months, with the owners of vehicles most likely to include a problem airbag being contacted first.

**Only** repair a customer's vehicle when the customer presents their campaign letter from American Honda.

Replacement parts inventory is being increased quickly; however, the current supply is not sufficient to repair every vehicle within the campaign at this time.

Please refrain from placing advance orders to allow those vehicles most likely to include a problem to be repaired first.

Since a VIN Status Inquiry will return anyone of the approximately 440,000 additional vehicles that are included in the expanded recall, please do not use VIN Status Inquiry to determine eligibility for this campaign. Once American Honda has sufficient replacement parts inventory, you will be notified to resume using VIN Status Inquiry to check eligibility on this campaign.

Interested owners may confirm their vehicle's recall status by visiting the Honda "Owner Link" website at [www.owners.honda.com/recalls](http://www.owners.honda.com/recalls).

If your customer is not interested in waiting for their mail notification, please refer them to Automobile Customer Service at (800) 999-1009.

If you have warranty claim submittal questions, please contact the Honda Dealer Support Help Line at (310) 783-3240.

American Honda Motor Co., Inc.  
Warranty Operations